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**ARGYLL AND BUTE COUNCIL**

**BUTE & COWAL  
AREA COMMITTEE**

**CHIEF EXECUTIVE'S UNIT**

**4<sup>th</sup> JUNE 2013**

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**AREA SCORECARD FQ4 2012-13**

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**1 Background**

- 1.1 This paper presents the Area Scorecard, with exceptional performance for financial quarter 4 of 2012-13 (January to March 2013).

**2 Recommendations**

- 2.1 It is recommended that the Area Committee notes the exceptional performance presented on the Scorecard.

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## Bute and Cowal Area Scorecard

FQ4 12/13

Exceptions  
2012-13

FQ1

FQ2

FQ3

FQ4

Key  
to  
Acronyms

### Environment

	Target	Bute & Cowal	Council
Car Parking income to date - B&C	£ 121,284	£ 74,613 <b>R</b> <b>↑</b>	
Dog fouling - number of complaints B&C	27	96 <b>R</b> <b>↓</b>	
Dog fouling - number of fines issued B&C	6	6 <b>↑</b>	
LEAMS - B&C Cowal	73	81 <b>G</b> <b>↓</b>	
LEAMS - B&C Bute	73	78 <b>G</b> <b>↑</b>	
archive - % of ALL Planning Apps Processed within timescale in B&C	68.0 %	73.3 % <b>G</b> <b>↓</b>	68.3 %
Householder Planning Apps: % processed in 2 months in B&C	90.0 %	81.3 % <b>R</b> <b>↓</b>	86.3 %
Local (excl HH) Planning Apps: % processed in 2 months in B&C	70.0 %	69.0 % <b>R</b> <b>↓</b>	60.2 %
Street lighting - monthly % A&B faults repaired within 7 days	88 %	Currently no B&C data	77 %
CC1 Affordable social sector new builds - B&C	0	0 <b>G</b> <b>→</b>	0
* ACHA - currently no ACHA data in Pyramid *			

### Education

	Target	Bute & Cowal	Council
% positive destinations (Dunoon Grammar) ACY 11/12		87 %	86.0 %
% positive destinations (Rothesay Academy) ACY 11/12		83 %	
HMIE positive School Evaluations - B&C	75 %	100 % <b>G</b> <b>→</b>	100 %
% 5+ SCQF level 6 (Dunoon Grammar)	12.60 %	6.45 % <b>R</b> <b>↑</b>	11 %
% 5+ SCQF level 6 (Rothesay Academy)	12.60 %	10.00 % <b>R</b> <b>↓</b>	
School % unauthorised absence (Dunoon Grammar)		2.9 % <b>↑</b>	1.3 %
School % unauthorised absence (Rothesay Academy)		1.9 % <b>↓</b>	

### Roads

	Target	Bute & Cowal	Council
% road network to be considered for maintenance - SRMCS Red	20.0 %	Currently no B&C data	19.9 %
% road area resurfaced/reconstructed - B&C FY 11/12	1.63 %	1.74 % <b>G</b>	1.88 %
% road area surface treated - B&C FY 11/12	3.26 %	3.62 % <b>G</b> <b>↑</b>	4.45 %
% Cat 1 road defects repaired by end of next working day - B&C	90 %	87 % <b>R</b> <b>↑</b>	93.4 %

### Social Services

	Target	Bute & Cowal	Council
B&C - % of Older People receiving Care in the Community - In Year	80.0 %	74.4 % <b>R</b> <b>↓</b>	77.0 %
B&C - % of Older People receiving Care in the Community	70 %	67 % <b>R</b> <b>↑</b>	72 %
B&C - No of Substance Misuse Clients			
B&C - No of SM Care Assessments outstanding over 21 Days	5		
CA12 B&C - Total No LAAC		40 <b>↑</b>	123
CA25 B&C - % Reviews of LAAC Convened within Timescales	100 %	100 % <b>G</b> <b>↑</b>	93 %
CP5 B&C - No of Children on CPR		16 <b>→</b>	27
CP16a B&C - No of Children on CPR with a completed CP plan		16 <b>↑</b>	26

### Community Resilience

	Target	Bute & Cowal	Council
B&C % community councils with emergency plan	10 %	17 % <b>G</b>	
B&C % community councils developing an emergency plan		42 %	



**Bute and Cowal Area Scorecard Exceptions FQ4 12/13**

**Environment**

	FQ3	FQ4	Target FQ4
Car Parking income to date - B&C	£ 58,790	£ 74,613	£ 121,284
Dog fouling - number of complaints B&C	0	96	27
Local (excl HH) Planning Apps: % processed in 2 months in B&C	82.6 %	69.0 %	70.0 %
Householder Planning Apps: % processed in 2 months in B&C	87.0 %	81.3 %	90.0 %
CC1 Affordable social sector new builds - B&C	0	0	0

**Education**

	AY 10/11	AY 11/12	Target AY 11/12
% 5+ SCQF level 6 (Dunoon Grammar)	6.13 %	6.45 %	12.60 %
% 5+ SCQF level 6 (Rothesay Academy)	13.95 %	10.00 %	12.60 %

**Social Services**

	FQ3	FQ4	Target FQ4
B&C - % of Older People receiving Care in the Community - In Year	75.7 %	74.4 %	80.0 %
B&C - % of Older People receiving Care in the Community	65 %	67 %	70 %
CA25 B&C - % Reviews of LAAC Convened within Timescales	95 %	100 %	100 %

**Roads**

	FQ3	FQ4	Target FQ4
% Cat 1 road defects repaired by end of next working day - B&C	86 %	87 %	90 %

Performance with exceptional characteristics

**Streetscene**

	Target	Bute & Cowal	Council
LEAMS - B&C Cowal	73	81	75

Continuing positive trend

**Education**

	Council
School % unauthorised absence (Dunoon Grammar)	2.9 %  1.3 %